

## Service Locations

ARCH Language Network continues to evolve and expand areas and methods of delivering world class language services. Our present areas of concentration includes the Twin Cities Metropolitan area and over 12 counties throughout Minnesota.



### Current counties we provide services for:

- Anoka
- Blue Earth
- Carver
- Dakota
- Hennepin
- Kandiyohi
- Ramsey
- Rice
- Scott
- Sherburne
- Stearns
- Washington

### Major Cities:

- Austin
- Crookston/EGF
- Dallas
- Duluth
- Faribault
- Fargo/Moorhead
- Grand Rapids
- Litchfield
- Mankato
- Marshall
- Rochester
- Owatonna
- Pelican Rapids
- Rochester
- St. Cloud
- Twin Cities
- Willmar
- Worthington



**ARCH Language Network**  
1885 University Ave W Suite 75  
St. Paul, MN 55104

As a company, we pride ourselves on developing a personal relationship with all of our clients and interpreters. We do this through our professional, outgoing and friendly office staff. ARCH language network is proud to present the best people in the industry to serve your organization's needs!

### Further inquiries may be directed to us at:

Phone:(651) 789 -7897  
Fax: (651) 789 -7898  
Email: [info@archlanguage.com](mailto:info@archlanguage.com)

### Professional Associations

- NCIHC National Council on Interpreting in Health Care
- IMIA International Medical Interpreter Association
- UMTIA Upper Midwest Translators and Interpreters Association
- ATA American Translators Association
- MNISG Minnesota Interpreter Stakeholder Group
- CCHIT Certification Commission for Health Information Technology



## Healthcare

Face-to-Face Interpreting  
Telephone Interpreting  
Document Translations  
Transcription Services

*"Innovative Language Services"*

# ARCH Language Network

- ◆ Open 24 hours a day, 7 days a week
- ◆ Fast response time to fill ASAP requests
- ◆ Contracted with the State of Minnesota (contract # 442921)
- ◆ Contracted with all PMAP Programs
- ◆ Over 500 bilingual and multi-lingual interpreters
- ◆ Offer customized services based on customer requests and needs
- ◆ Support for over 100 world languages
- ◆ Proprietary Online Scheduling System
- ◆ Extensive screenings and training for interpreters
- ◆ Quality trainings for interpreters such as Bridging the Gap (BTG) and The Community Interpreter (TCI)
- ◆ 3 offices located in the Greater Minnesota area



## Four Reasons

Why ARCH Language Network is the one-stop solution to all your interpreting and language service needs.

- 1 Face-to-Face Interpreting**  
An ARCH interpreter will come to your location to assist your staff with any face-to-face interpreting needs you may have.
- 2 Home Healthcare**  
An ARCH interpreter can meet your homecare staff at the patient's home
- 3 Telephone Interpreting**  
Have an immediate or future need of an interpreter? Call us today and a staff scheduler will find a professionally trained interpreter for you.
- 4 No-Cost Interpretation**  
Blue Plus  
Health Partners  
Metropolitan Health Plan  
South Country Health Alliance  
Medica  
UCARE

Contact ARCH and let us help you with your interpreting needs today!!

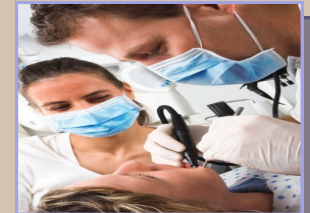


## Healthcare

Our healthcare interpreters help to facilitate communication between patients with limited English proficient (LEP) and their physicians, nurses, lab technicians, and other healthcare providers.

### Our Healthcare clients are:

- ◆ Hospitals
- ◆ Medical Clinics
- ◆ Dental Clinics
- ◆ Chiropractors
- ◆ Public Health Services
- ◆ Rehabilitation
- ◆ Mental Health



## No-Cost Interpretation

For patients enrolled in any of the programs listed under **No-Cost Interpretation**, ARCH will bill directly to the insurance company and at **no cost** to your hospital or clinic.